

# North Lake School District

## Chromebook Protection Plan

Dear Parent / Guardian,

North Lake School District is providing and administering a protection plan for students and parents as part of our 1:1 Chromebook program. Enrollment in the program is optional with the understanding that parents/students may carry the full liability if no protection plan is selected.

The District plan covers "Accidental Damage" to the device and is designed to limit a family's financial responsibility for any damages as described in the protection plan section below.

### Program Fee / Coverage

- ❖ Non-refundable fee: \$20 for the 2021-22 school year
- ❖ Limit Liability: \$300
- ❖ Coverage: Repair /Replacement of school issued Chromebook and charger. (One-time replacement)
- ❖ **Effective Date:** Based on receipt of payment
- ❖ **Expiration Date:** June 10, 2022

### Coverage

- ✓ **Accidental Damage:** pays for accidental damage caused by spills, drops or any unintentional event.
- ✓ **Theft:** pays for loss due to theft. The claim requires a police report to be filed.
- ✓ **Fire:** pays for damage due to fire. The claim must be accompanied by an official fire report from the investigating authority.
- ✓ **Electrical Surge:** pays for damage due to an electrical surge.
- ✓ **Natural Disasters:** pays for damage due to natural disasters.

### Exclusions

- **Dishonest, Fraudulent, Criminal Acts**
- Intentional / Negligent damage or misuse.
- Cosmetic damage that does not affect the functionality of the device. This includes but is not limited to: scratches, dents, and broken ports.
- Jailbreaking or otherwise voiding the manufacturer's warranty.
- North Lake School District is not liable for any loss, damage (including incidental, consequential or punitive) or expense caused directly or indirectly by the equipment.

### Please check one:

\_\_\_\_\_ I choose to participate in the North Lake Chromebook Protection Plan as described above. I have included the \$20 yearly fee.

\_\_\_\_\_ I choose NOT to participate in the protection plan understanding that liability could be up to \$269.

\_\_\_\_\_ I choose to bring my personal Chromebook, laptop or device with a keyboard. *(No tech support will be given)* North Lake School District is not responsible for theft or damage to your personal device.

Parent Signature\_\_\_\_\_

Date\_\_\_\_\_

Student Signature\_\_\_\_\_

Date\_\_\_\_\_

## Charges for Chromebook Loss or Damage

Issue	Action(s) Necessary	Cost
Accidental Damage (1 <sup>st</sup> Instance)	A report must be made. The device and charger must be returned to the school so that a new or spare device may be issued	<b>\$0 if insured.</b>  <b>Up to \$269 if not insured.</b>
Accidental Damage (2 <sup>nd</sup> Instance)	A report must be made <b>immediately to administration</b> . The device and charger must be returned to the school so that a new or spare device may be issued. However, a spare device may not be issued for a 2 <sup>nd</sup> break. The student may need to wait until the original device is returned from service.	<b>Up to \$50 if insured</b>  <b>Up to full cost of device if not insured</b>
Accidental Damage (3 <sup>rd</sup> and additional instances)	A report must be made <b>immediately to administration</b> . The device and charger must be returned to the school. However, a spare device may not be issued. The student may need to wait until the original device is returned from service. Some loss of privileges of using the Chromebook may occur such as the following: <ul style="list-style-type: none"> <li>• Limiting participation in the Chromebook program</li> <li>• May not be permitted to take the device home.</li> <li>• This may also result in a referral and disciplinary action.</li> </ul>	<b>Up to \$150 if insured</b>  <b>Full cost of device if not insured</b>
Intentional Damage	A report must be made <b>immediately to administration</b> . The device and case must be returned to the school so that a new device may be issued. Deliberate damage will be referred to the Principal. Any and all appropriate discipline for damage to school property or as otherwise may be appropriate and as set forth in applicable existing or future Board policies or school building policies.	<b>All costs of whatever kind that are associated with replacing or repairing the device.</b>
Loss	A report must be made <b>immediately to administration</b> .	<b>Full cost of device</b>
Theft	A report must be made immediately to administration and a police report <b>MUST</b> be filed with the Lake County Sheriff's Department. <b>A copy of that report MUST be brought to administration.</b> Loss of privileges of using the Chromebook may occur such as the following: <ul style="list-style-type: none"> <li>• Will not be issued an additional Chromebook if one is not available.</li> </ul>	<b>No cost with copy of police report if insured</b>  <b>\$100 with copy of police report if not insured</b>  <b>Full cost with no report</b>
Damage or Loss of power cord, extension.	A report must be made immediately to administration: the Chromebook, etc. must be returned to the Office until a new cord is issued.	<b>\$15 each</b>